



Dear Residents,

We want to provide you with some updates as of Friday, March 13.

Based on guidance given by the Center for Disease Control, we have instituted a “no visitor policy” in our Nursing Home and Personal Care Homes for the next thirty days. Independent Living (IL) and Villa residents should not visit these levels during this time. Should IL residents have family members living in other levels of care, your Campus Director will work with you to determine the best plan for your interactions. If you will be visiting a family member in Personal Care, you should not be leaving Redstone and going out and about in the community during this time. Our Lifestyle Team continues to assist residents and families with setting up skype visits if needed.

While we cannot close our IL area to visitors, it is in our residents’ best interest to work together to minimize the number of people who walk through our doors. Please consider asking family members to visit over the phone, rather than in person. Unless we come to believe that it is not safe, we will continue to provide scheduled transportation to banks, grocery stores, doctors’ offices, etc. We will be discontinuing all trips and outings for recreational purposes, until we believe that it is safe to reinstitute these activities. Residents will not be able to attend activities outside of their own level of care. Events that bring outside participants to our campuses will also be cancelled for the next 30 days. On campus activities for residents at various levels of care will continue at this time. Worship will be held on Sunday, but limited to IL resident participation.

IL residents who fall into any of these categories must speak with their campus director and self-quarantine:

- is exhibiting a temperature of 100 degrees or greater

- is exhibiting any respiratory symptoms including cough, congestion, sore throat or shortness of breath
- has been to any of the following countries within the last 14 days – China, Japan, Iran, Italy, South Korea, or Europe (excluding the UK)
- has been on a cruise or at an international resort within the past 14 days

Any visitors to our campus will be screened for these same factors and those who do not pass the screening will not be allowed to visit, even in IL areas.

Independent residents have asked it if is “OK” to go out to restaurants, church, shopping, etc. As an Independent resident you have the freedom to come and go as you choose. We encourage you, however, to consider limiting your trips outside of the campus at this time to trips that are truly necessary. The more exposure that any of us has to people, the greater the likelihood that the virus will spread.

While we have all lived through many seasons of flus and other hardships, this global pandemic is unprecedented during Redstone’s 40 year history. We are taking appropriate measures to minimize the risks of spread, and maximize the health and wellbeing of our residents and our employees

For updates, visit our website at www.redstone.org. Thank you for partnering with us to keep you safe during this challenging time.

Sincerely,

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