



Dear Residents,

Here are your COVID-19 updates for Friday, March 20, 2020

Today's update is pretty short and sweet.... STAY THE COURSE.

We are proud of the way that you are taking the self-isolation guidelines seriously. Again, it is OK for you to go for a walk outside. At all times, make sure that you remain 6 feet away from other persons. Try to avoid touching hard surfaces with your hands, and wash your hands thoroughly as frequently as possible.

We continue to enforce the "No Visitor" policy in our Personal Care Homes and the Skilled Nursing Facility. Exceptions may be made for families who have residents near end-of-life.

We continue to strongly discourage visitors in our villa homes and apartments.

Personal shopper service is available for things you may need from the outside. Make sure you have all order slips to Pam before 10 am Monday through Friday or your items will be shopped for the next business day.

Employees continue to be screened at the start of every shift. We have implemented policies as to when employees need to stay home from work and when they need to wear masks. Our clinical team has developed a plan for isolation areas should we have a resident test positive for COVID-19.

Our team is really working together to keep you safe and healthy. You mean the world to us!

Sincerely,

Vicki Loucks, RN, MSN, MBA

Vice President & Chief Operating Officer

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