



Redstone Presbyterian *SeniorCare*

Dear Residents,

Throughout the COVID-19 pandemic, we have been honest and transparent with you. Redstone is always concerned for the ongoing welfare, safety and health of our residents and our employees and we have not wavered on our commitments during this event. We consider it a privilege to care for you within our Redstone family.

This letter is to alert you that on May 27, 2020 we learned that one of our Independent Living residents on the North Huntingdon campus has tested positive for COVID-19. Throughout this pandemic, we have been actively monitoring our residents and employees for signs and symptoms of the virus. We continue to do so and are following all of the instructions of the Department of Health. We have begun contact tracing of everyone who was in touch with this resident, and will be implementing our phased testing plan. You will receive more information about this testing plan as soon as possible in another letter.

We have strong infection control methods in place. All of our staff members are following public health recommendations to reduce the risk of spreading COVID-19. These include strict handwashing procedures, wearing facemasks, and gowns, and gloves, when interacting with residents who are at risk or may be sick. From the beginning of this pandemic, our cleaning procedures have been rigorous. Residents are being cared for in isolation, with the best practices in place. We have enforced a no visitor policy across our campuses for the greatest level of protection.

You have faced many hardships over the past months as we sought to keep the COVID virus out of our Redstone communities. We are grateful for your efforts, and we believe that these efforts have put us in a stronger position to deal with the case that has been confirmed. Our prayers are with those who are directly impacted by the virus, and for each and every one of us during this difficult time.

For up to date information on COVID-19 please visit the CDC website at <http://cdc.gov/covid19>. You may also visit our Redstone website information at www.redstone.org/news/coronavirus. Our Resident and Family hotline is also available at 724-972-4579.

Thank you for your patience, understanding, support, and prayers.

Sincerely,

John R. Dickson, IV
President and CEO