



Dear Residents,

Here are your COVID-19 updates for Monday, March 23, 2020

Our policies are all working well, so again today we are staying the course. The efforts we have made here at Redstone have all been an effort to help flatten the curve. Thank you for your support in helping to protect lives at Redstone and in all around the world.

In order to continue reducing the risks of virus spread, we must institute a few new policies today. They are as follows:

1. ALL persons entering the buildings must now enter through the main front door of each campus. This includes residents, employees, vendors, and family members who are dropping off packages. These entrances are attended between 8 am and 8 pm, seven days per week. Limiting entrance to one door will help to contain possible spread of COVID19. All doors, besides the front door, will be secured. You will still be able to exit through any door.

We continue these practices;

A “No Visitor” policy in our Personal Care Homes and the Skilled Nursing Facility. Exceptions may be made for families who have residents near end-of-life.

We continue to strongly discourage visitors to our Independent Living Apartments and Villa Homes. Residents may walk outdoors, but make sure that you maintain a 6 foot “bubble” around yourself at all times.

Personal shopper service is available for things you may need from outside. Make sure you have all order slips to Pam before 10 am or your items will be shopped for the next day. Pam is now starting her day at 7:00 a.m. so feel free to call her early (724-864-1429). Items will be purchased from the grocery store closest to your campus and you cannot choose the store. If you’re feeling bored and would like a book or puzzle from one of our libraries, please let Pam know and we will accommodate you by having these items dropped off at your doorstep Monday through Friday.

Employees are now being screened at the start and end of every shift. We have implemented policies as to when employees need to stay home from work and when they need to wear masks. Our clinical team has developed a plan for isolation areas should we have a resident test positive for COVID-19.

Our whole nation is coming together to try to help stop the spread of COVID19. We are doing our part here at Redstone and I'm so proud of the hardships that you are enduring as you are separated from your loved ones and your normal way of life. Please let us know if there is anything that we can do for you at this time. Let us pray for each other as we continue to face this challenging time.

Sincerely,

Vicki Loucks, RN, MSN, MBA

Vice President & Chief Operating Officer

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