



Dear Residents,

Here are your COVID-19 updates for Thursday, March 19, 2020

Today's update is pretty short and sweet.... STAY THE COURSE.

We are proud of the way that you are taking the self-isolation guidelines seriously. Again, it is OK for you to go for a walk around your hallways, or even outside. At all times, make sure that you remain 6 feet away from other persons. Try to avoid touching hard surfaces with your hands, and wash your hands thoroughly as frequently as possible.

We continue to enforce the "No Visitor" policy in our Personal Care Homes and the Skilled Nursing Facility. Exceptions may be made for families who have residents near end-of-life.

We continue to strongly discourage visitors to our Independent Living Apartments.

Your families are able to drop off packages for you at the front desk between 8 am and 8 pm daily. Those packages will be delivered to you. If your family member is unwell, please ask them to delay bringing your package.

If you are struggling to use CATIE to order your meals, please call the kitchen on your campus and they will help you place your order. Personal shopper service is available for things you may need from outside. Make sure you have all order slips to your Housing Assistant before 10 am or your items will be shopped for the next day.

Employees continue to be screened at the start of every shift. We have implemented policies as to when employees need to stay home from work and when they need to wear masks. Our clinical team has developed a plan for isolation areas should we have a resident test positive for COVID-19.

Our team is really working together to try to provide you with activities to pass the time, and to keep you safe and healthy. You mean the world to us!

Sincerely,

Vicki Loucks, RN, MSN, MBA

Vice President & Chief Operating Officer

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