



Dear Residents,

Here are your COVID-19 updates for Friday, April 17, 2020

Yesterday, President Trump and his advisory team outlined a plan for the reopening of America, in light of the Covid-19 pandemic. The data driven plan, based on phases and a continual decline in cases, will see varying timelines state-by-state. The three phases of the plan specifically addresses senior living communities, and calls for a continuation of a no-visitor policy until the third phase of the plan. While our hope is to see life return to “normal” as quickly as possible, we recognize that phase three of this reopening plan is probably at least six weeks away. While this disappoints us, we believe that this plan is in the best interest of protecting the seniors who live in communities like Redstone. Therefore, along with the rest of the United States, we will continue to practice what we have put in place here at Redstone, and make our way together safely, until the time for full reopening is right.

Day-to-day, we do not have much to report. Please know that should we have an active case of COVID - 19, we will communicate with you immediately. If we have changes in our policies, we will be in touch right away. But for now, as we have discussed, we will move to communicating with you on a weekly basis, instead of a daily basis. Even though our policies and protections continue, I hope that you will look at this reduction in communication as a positive step towards normalcy.

As we stay the course, please remember the following

- Wear your mask or face covering when you leave your apartment or when the housekeepers or maintenance employees are in your apartment. We protect each other with our masks.
- Refrain from congregating in public spaces.
- Continue to advise your families to make any deliveries to you to the front lobby and we will deliver them to you. Do not wait in the lobby for the delivery. We promise that we will bring it to you as soon as possible.
- If your family comes to make a “window visit,” please make sure that the glass window is closed. Likewise, if you have a patio and your family visits, please visit through a closed door and to not permit your family to pass items to you through the door.
- As the weather improves, please try to get outside for some air every day, but again, make sure that you are maintaining appropriate physical distancing. Walking about the hallways and leaving your apartment doors open are also appropriate!
- If you would like to arrange to visit with your family through the skype or facetime, please mention this to a member of the Lifestyles Team or Housing Assistant and they can help to make arrangements.

Every day I am grateful that our efforts have helped to maintain a safe community for our entire Redstone community; residents, employees, and our families. Every person matters as we fight this fight. Let us not grow weary, but continue to care for one another as we win this battle against Covid-19. Please know that you can always reach out to us through the hotline phone number or email below.

May God continue to bless each of us!

Vicki Loucks, RN, MSN, MBA

Vice President & Chief Operating Officer

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