



Dear Residents,

Here are your COVID-19 updates for Tuesday, April 14, 2020

By now, or soon, you should have received a cloth mask. These masks were made with love by volunteers who have provided them to Redstone. We ask that when you leave your apartment, or if someone is in your apartment (like a housekeeper or maintenance worker) that you wear your mask. When you are in your apartment alone (or with your roommate), you do not need to wear your mask. Remember our motto, "My mask protects you. Your mask protects me." When we all wear our masks when in public places, it helps to control any potential spread of germs. If you don't find the mask that you have been issued to be comfortable, remember that you can create your own mask with a scarf or bandana. When wearing a mask of any type, remember that you need to cover your mouth AND nose for it to do its job.

Please remember that all of the policies which we have enacted have been out of love and concern for you. In recent days, we have noticed some families visiting through open doors and open windows. If your family comes to make a "window visit," please make sure that the window is closed so that the glass is protecting you from any transfer of virus. Please also make sure that your families are dropping your care packages off at the main entrance. Our team will then deliver them to you as soon as possible. We've come this far together. Let's keep up the good work.

I wanted to share a picture of one of the doors that we spotted, decorated with love by one of our residents. Your words of appreciation and gratitude continue to mean so much to us. Thank you.

We'll talk more tomorrow.

Sincerely,

Vicki Loucks, RN, MSN, MBA
Vice President & Chief Operating Officer
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