



Dear Residents,

Here are your COVID-19 updates for Friday, April 10, 2020

This is the fourth Friday that we have been standing firm and defending our residents against COVID-19. It is the fourth Friday that many of you have been separated from your loved ones and our larger community here at Redstone. But this Friday is different, because for Christians, today marks our observance of Good Friday. This is a day of deep sorry, but also a day of profound hope, because while it's Friday – we know that Sunday is coming.

What are you hopeful about today? What gives you hope on this Good Friday? Our employees here at Redstone give me hope. They keep showing up and showing how much they care. They get their temperatures taken twice a day. They wear uncomfortable masks for their whole shift. They wash their hands 200 times a day. They dress up in Easter bonnets and parade through the halls. They deal with constant policy changes. Many are not spending Easter with their loved ones so that they can better protect you. All of that gives me so much hope.

Our residents give me hope! You have been so grateful for the care you have received. You have tolerated isolation and boredom. You have adhered to the policies we have flooded you with over these past weeks. You have prayed for us and have told us that you care about us. That you can be so understanding in the face of such adversity, gives me hope.

Your families give me hope. We expected many families to protest our no-visiting policy. We expected anger and frustration. And while we've had a few challenging moments, for the most part your families have been so supportive. They understand that not visiting is an act of love right now. That gives me hope, too.

In the face of the Coronavirus, this is a particularly somber Good Friday. But we can draw strength from first Good Friday as we face our own bad Fridays, knowing that what awaits us — the promise of Easter — signals that death will not have the final say.

So on this Friday – as we end another week – let us focus on hope. It's Friday, but Sunday's coming.

Wishing you all a Happy Easter!

Vicki Loucks, RN, MSN, MBA

Vice President & Chief Operating Officer

Resident and Family Hotline: 724-972-4579

hotline@redstone.org