



Dear Residents,

Here are your COVID-19 updates for Thursday, April 9, 2020

Today someone sent me an article that really makes clear the importance of our social distancing efforts. If you would like to read the article, you can find it here:

<https://www.washingtonpost.com/health/2020/04/08/funeral-birthday-party-hugs-covid-19/>.

The article tells the true story of ONE person in the Chicago area who attended a birthday party and a funeral, while showing mild symptoms of the Coronavirus. This was before the virus had really taken hold, and we didn't yet know about social distancing. Many of the cases in Chicago can be traced to this one individual and their attendance at these events. The message is, if we don't think our efforts matter, they really do. We know how difficult this time has been for all of you. Please know that your efforts are helping to keep you, your families, your fellow residents, our employees, and the greater community, safer. The stay-at-home order from the Governor remains in place, as does our no-visitor policy. Please continue to do your part by adhering to these policies.

We hope that you were able to catch a glimpse of some Easter Bonnets on your campus today. As our employees settle in to this "new normal," it is important for us to find ways to keep work fun, even in difficult circumstances. Thank you for the encouraging notes and phone calls you have offered. They mean the world to us!

I want to make sure that you noticed that we have instituted a Resident and Family Hotline and email to help us with communicating during this pandemic. If you have questions or concerns related to what is going on, you can call the hotline at Resident and Family Hotline: 724-972-4579 or [hotline@redstone.org](mailto:hotline@redstone.org).

Yesterday, I encouraged you to spend some time thinking about things that you are grateful for. Today, as we approach Easter, I want to challenge you to look around and look for signs of new life. What do you see? The world is beautiful, isn't it? We do have much to be grateful for.

Sincerely,

Vicki Loucks, RN, MSN, MBA

Vice President & Chief Operating Officer