



Dear Residents,

Here are your COVID-19 updates for Monday, April 6, 2020

Our sources continue to tell us that the “surge” in COVID-19 cases in our region will most likely come between mid-April and mid-May. We are preparing rigorously for this scenario. We have had persons within our Redstone communities who have been tested for the COVID-19 virus, but all have been negative to date. In our Nursing Home, we have moved two residents into isolation rooms while they undergo testing. Our special response team plan has been launched to care for these residents, as we await their test results. On Tuesday and Wednesday, you may notice a tent set up somewhere on your campus. This tent looks like a quarantine tent that you may have seen on television. This tent will be used to “fit test” our employees with the N95 masks that are needed to keep them safe as they care for patients with the COVID-19 virus. Please don’t let this tent alarm you.

Please remember that your cooperation is more important than ever as we try to keep you from being exposed to the virus. We have observed families delivering packages to residents, especially Independent Living residents, through windows or patio areas. Please do not permit your family to put yourself and your fellow residents at risk by doing this. Please ask your families to deliver any items that they bring for you to the front lobby. If your family comes to visit with you through a window, please make sure that the window remains closed and that you talk to your family members using a telephone rather than through an open window.

Please encourage your families to drop off any items they may be bringing you between 2 pm and 7 pm, Monday through Friday. Next weekend we will have special Easter weekend drop-offs between 1 pm and 3 pm on Saturday and Sunday. We look forward to some special weekend activities for Easter, too. Tomorrow we will have some updated information for you about personal shopping and deliveries.

Although the challenges ahead of us are significant, we continue to believe that we are prepared to care for you and our employees through this time. Thank you for your continued support and encouragement.

Sincerely,

Vicki Loucks, RN, MSN, MBA

Vice President & Chief Operating Officer

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