



Dear Residents,

Here are your COVID-19 updates for Tuesday, April 7, 2020

We are happy to report that as of right now, all of our Redstone campuses remain COVID-19 free. Yesterday's news that we had two possible cases in isolation in our nursing home during the testing process seemed to create some anxiety for a few of you. From day one we have been honest and transparent with you, and we will continue to do so. We continue to prepare to care for those who are infected with the Coronavirus; by training our staff, installing special equipment, and continuing our efforts to keep you as safe as possible.

Some of you have asked under what conditions we might find ourselves caring for patients who are positive for COVID-19. It is always possible, despite our rigorous isolation efforts, that one of our residents may become symptomatic and test positive. It may not be in the resident's best interest to be transferred to a hospital if we are able to more safely care for them here at Redstone. Such a resident would be cared for in isolation and with all appropriate precautions while test results are pending, and after diagnosis if positive. We also realize that if the predicted "surge" in cases occurs in our area, we may be in a position that we will be required by the Department of Health to accept COVID-19 positive patients. We would only be asked to accept patients who can be appropriately cared for at Redstone. Right now, rest assured that all of our efforts are in preparation for what might happen. Still, we are taking this responsibility for preparation very seriously.

As we approach Easter weekend, we know it will be tempting to spend time with your families. We share your sadness that this cannot happen. Many Redstone employees will also spend our weekend separated from loved ones, as part of our efforts to protect you and those whom we love. Remember, if your family visits at your window, the window must be closed and you should talk to each other on the phone. Special package drop-off times have been scheduled from 1 pm to 3 pm on Saturday and Sunday so that your family can drop off gifts or personal items for you. Items will then be delivered to you; you should not come to the lobby. We have been told that this is a critical time for maintaining our isolation efforts.

Members of Redstone's President's Council will be present on your campuses this weekend. We continue to each be assigned to a particular campus in order to minimize the risk of spread of the virus. John Dickson is on the Murrysville campus. Mark Celigoi is on the North Huntingdon campus. Lisa Dormire, Geoff Gehring, and I are all on the Greensburg campus because of its size and scope. Kathie Brean is holding down the fort at our corporate office building.

Attached to this letter are some new instructions related to the Personal Shopper Program, and an opportunity for you to have wine and beer delivered to you. If you wish to purchase beer or wine, please

call the number on that flyer and be ready to use a credit card to pay for your purchases. Some of you have also expressed concern about driver's licenses and vehicle registration. Due to the pandemic, the governor has extended expiration dates so you need not worry about that.

Our Jewish friends and neighbors will begin their celebration of Passover tomorrow. Passover marks the miracle of the emancipation of the Israelites from slavery, and the "passing over" of the Jewish homes when the firstborn were killed in Egypt. May the meaning of Passover be in our hearts this year, especially for our Jewish residents. God is faithful and protects us. Faith in God has sustained us for generations, and we place our trust in God for these current days.

Sincerely,

Vicki Loucks, RN, MSN, MBA

Vice President & Chief Operating Officer

Resident and Family Hotline: 724-972-4579

hotline@redstone.org

Personal Shopping Program During the COVID-19 Pandemic

Why is Redstone offering this personal shopper program?

The personal shopper program is a response to an unprecedented pandemic that has required extreme isolation for our residents. A stay-at-home order has been issued by the governor of Pennsylvania. This program is intended to meet the needs of our residents during this crisis situation and will be eliminated when it is safe for our residents to resume their shopping and community activity. Purchases are limited to items that are available during this pandemic. Toilet paper, hand sanitizer, and other supplies may not be available.

Who can use the Personal Shopper Program?

Residents in Independent Living, Personal Care, our Villa Community and Redmont may make use of the personal shopper program during the stay-at-home order.

How do I order?

Order slips are available from your housing assistants. Residents must complete their order form and return it to the housing assistant by 4 pm the day before their scheduled shopping day. Orders received late cannot be added to the order. They will need to wait until the next available shopping opportunity. Your housing assistant may contact you to discuss items on your order that may be hard to find, or which could be ordered through Morrison services.

Who will shop for me?

Redstone employees have been deployed for this shopping program. We are grateful for their willingness to regularly visit grocery stores to help meet your needs.

What if they can't find what I ordered?

If you have indicated that substitutions are acceptable, the shopper will do his or her best job to get the exact product you have ordered or something similar. As an example, if you request a small box of Cheerios, and only large boxes are available, he or she will most likely purchase you the large box. Please keep in mind that supplies in stores are limited at this time, and brand choices may be limited. Please also know that shopping homes are not accepting returns or providing refunds at this time, because of the risk of contamination of items that have left the store.

What are the shopping days?

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|-----------|---------------------------------|
| Monday | Murrysville Campus |
| Tuesday | North Huntingdon and the Villas |
| Wednesday | Greensburg and Redmont |
| Thursday | Murrysville |
| Friday | Greensburg and North Huntingdon |

Shopping will be done at the grocery store location most convenient to the campus being shopped for, or at the discretion of the shopping team.

How will my order get to me?

Your order will be delivered to the front desk on your campus, and then delivered to your room. You should not come to the lobby to look for your order. It will be delivered as quickly as possible. Orders will be delivered to the porches of Villa and Redmont residents.

How will I pay?

The shopper will take a photo of your receipt and will pass it along to our accounting department. The bill for your items will be added to your monthly statement at Redstone.

What about Prescriptions?

Please provide your needed prescription pick-ups to the housing assistant on one of the shopping order slips. Your prescription will be picked up and delivered to your campus. Any charges will be billed to your account.

What about Beer and Wine?

We have partnered with Bella Terra Vineyards to provide you with delivery of wine and beer. Simply call Bella Terra, place your order and pay by credit card, and your order will be delivered to you.

What about Banking?

When possible, residents are encouraged to use online banking. Banks are encouraging all of us to download their “apps” on our phones and tablets and deposit checks digitally. If you are unable to do this and need a check deposited, provide it to your receptionist in an envelope, along with a deposit slip, and one of our employees will drop it at the bank for you.

What if I have questions or concerns?

Most of your questions and concerns can be addressed by your housing assistant who will consult with the personal shoppers. You may also reach out to VP for Mission Support Lisa Dormire who is providing guidance to the shopping program at 724-832-8401 X 353.

Stay Home! Stay Healthy!



**BELLA
TERRA**
VINEYARDS

**DELIVERY
MENU**

**CALL
724-635-3658
TO ORDER**

White

| | |
|---|-------------------------------|
| <i>Sauvignon Blanc</i> dry • crisp, flavors of peach and lemongrass | bottle \$19 |
| <i>Chardonnay</i> dry • tropical fruits, vanilla and caramel | 1L growler \$14 bottle \$17 |
| <i>Blanc de Blanc</i> dry • sparkling white wine | can \$6 growler \$14 |
| <i>Riesling</i> (3% RS) flavors of nectarine and pear | bottle \$15 |
| <i>Sparkling Diamond</i> (3% RS) (90 Points, The Certified Truth) bubbly, off-dry | bottle \$20 |
| <i>Diamond Red</i> (6.5% RS) juicy grapes, hints of green apple | bottle \$14 |

Red

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| <i>Bella Red</i> dry • notes of raspberry, blackberry | bottle \$17 |
| <i>Carménère</i> dry • paprika, bell pepper, rose | bottle \$26 |
| <i>Cabernet Sauvignon</i> dry • fruit forward, black pepper, vanilla | bottle \$20 |
| <i>Cuvée</i> dry • rich, tannic, red blend | bottle \$38 |
| <i>Duwall</i> (2% RS) lemon, plum, black cherry | bottle \$16 |
| <i>Black Diamond</i> (6.5% RS) blackberry + diamond | bottle \$15 |
| <i>Baco Noir</i> (7.5% RS) fruity notes of cherry and blueberry | bottle \$14 |
|  <i>Hunker Hippiie</i> (5% RS) light bodied, sparkling sweet red wine | 1L growler \$9 |

Rosé

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| <i>Rosé</i> (1% RS) floral, Meyer lemon and honeysuckle | bottle \$16 |
| <i>Sunday Afternoon</i> (5% RS) berry and peach | bottle \$14 |
| <i>Sweet Finley</i> (6% RS) sweet grapes and earth tones | can \$7 4pack(can) \$24 bottle \$14 |

Cider

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| <i>Original Hard Cider</i> bursting with honeycrisp apple | can \$5 4pack \$13 |
| <i>Rosé Cider</i> green apple and berry | can \$5 4pack \$13 |
| <i>Harvest Rosé Cider</i> notes of cranberry and apple | can \$6 4pack \$22 |
| <i>Violet</i> bold apple with notes of sweet berries | can \$6 4pack \$20 |



**CALL
724-635-3658
TO ORDER**

Beer

Growler + Fill

\$16 (64oz. glass growler)

All Saints Brewing Co - Halo, Stout

Helltown - Buffy IPA

Quinn Brewing Co - IPA, Blonde Ale

Whitehorse Brewing - Maple Wheat

Cans + Bottles

6 Packs \$12

IC Light (bottles)

Yuengling (bottles)

Helltown Brown Ale (cans)

Helltown IPA Mix Pack (cans)