



Dear Family and Friends of Residents,

Here are your COVID-19 updates for Monday, April 6, 2020

Our sources continue to tell us that the “surge” in COVID-19 cases in our region will most likely come between mid-April and mid-May. We are preparing rigorously for this scenario. We have had persons within our Redstone communities who have been tested for the COVID-19 virus, but all have been negative to date. In our Nursing Home, we have moved two residents into isolation rooms while they undergo testing. Our special response team plan has been launched to care for these residents, as we await their test results.

Please remember that your cooperation is more important than ever as we try to keep our residents from being exposed to the virus. We have observed families delivering packages to residents, especially Independent Living residents, through windows or patio areas. Please do not put your loved ones and other residents at risk by doing this. Please make your deliveries to the front lobby. We also want to address window visits that are taking place with Personal Care and Nursing Home residents. We know that it is meaningful for you to have face-to-face contact with your loved ones, but please be aware that open window visits can be a source of transmission. Windows must remain closed, and family members and residents should talk with each other via telephone rather than through an open window. Please call ahead to make sure that the staff is able to assist your loved one in having a window visit with you.

We still accept drop-offs from families and deliver the items to the residents. Please limit your drop-offs to Monday through Friday, 2 pm to 7 pm. Special Easter weekend drop-off hours will be 1 pm to 3 pm on Saturday and Sunday.

If you are looking for a way to help, we are still collecting items for Easter baskets. Donations should be dropped off no later than this Wednesday. If you want to donate to those baskets please contact Amber at 724-832-8400 X 370 or aammann@redstone.org. We also need more cloth masks so that we can provide them to residents. If you are able to sew masks, please contact Lisa Dormire at ldormire@redstone.org.

Although the challenges ahead of us are significant, we continue to believe that we are prepared to care for your loved ones and our employees through this time. Thank you for your continued support and encouragement.

Sincerely,

Vicki Loucks, RN, MSN, MBA
Vice President & Chief Operating Officer
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