



Dear Family and Friends,

Here are your COVID-19 updates for Friday, March 20, 2020

Our policies are all working well, so again today we are staying the course. This weekend will be very important across the entire country as we begin to see whether the number of cases continue to spike, or if we are affectively able to “flatten the curve” of new cases and begin to control the virus. The efforts we have made here at Redstone have all been an effort to help flatten the curve. Thank you for your support in helping to protect lives at Redstone and in all around the world.

In order to continue reducing the risks of virus spread, we must institute a few new policies today. They are as follows:

1. The mailman will now be dropping all mail off at the front desk on each campus. We advise residents to avoid the main lobby areas if possible. We are encouraging them to wait until after 2 pm to visit the mailroom to try to pick up their mail.
2. Those who subscribe to newspapers, the papers will be delivered to the resident. Public newspapers will not be available for the time being because of the risk of viral spread.
3. Residents may purchase stamps from the Housing Assistants.
4. Packages will be delivered to resident rooms. You may continue to drop off packages between 8 am and 8 pm. Please bring items in soft containers and drop at the front desk. If you are unwell, please do not bring a package.
5. ALL persons entering the buildings must now enter through the main front door of each campus. This includes residents, employees, vendors, and family members who are dropping off packages. These entrances are attended between 8 am and 8 pm, seven days per week. Limiting entrance to one door will help to contain possible spread of COVID19. All doors, besides the front door, will be secured. Exiting is still possible through any door. We know this may be challenging for some residents, but we do not believe that residents will be leaving the building at this time.

We continue these practices;

A “No Visitor” policy in our Personal Care Homes and the Skilled Nursing Facility. Exceptions may be made for families who have residents near end-of-life.

We continue to strongly discourage visitors to our Independent Living Apartments. Resident may take a walk in the hallways or even outdoors, but should maintain a 6 foot “bubble” around them at all times.

IL residents may order meals by either using the CATIE system or calling the kitchen.

Employees will now be screened at the start and end of every shift. We have implemented policies as to when employees need to stay home from work and when they need to wear masks. Our clinical team has developed a plan for isolation areas should we have a resident test positive for COVID-19. At this time we have not had any one diagnosed or in the testing process.

Our whole nation is coming together to try to help stop the spread of COVID19. We are doing our part here at Redstone and I’m so proud of the hardships that you are enduring as you are separated from your loved ones and their normal way of life. Please let us know if there is anything that we can do for you at this time. Let us pray for each other as we continue to face this challenging time.

Sincerely,

Vicki Loucks, RN, MSN, MBA

Vice President & Chief Operating Officer

Direct Dial: 724.216.0934