



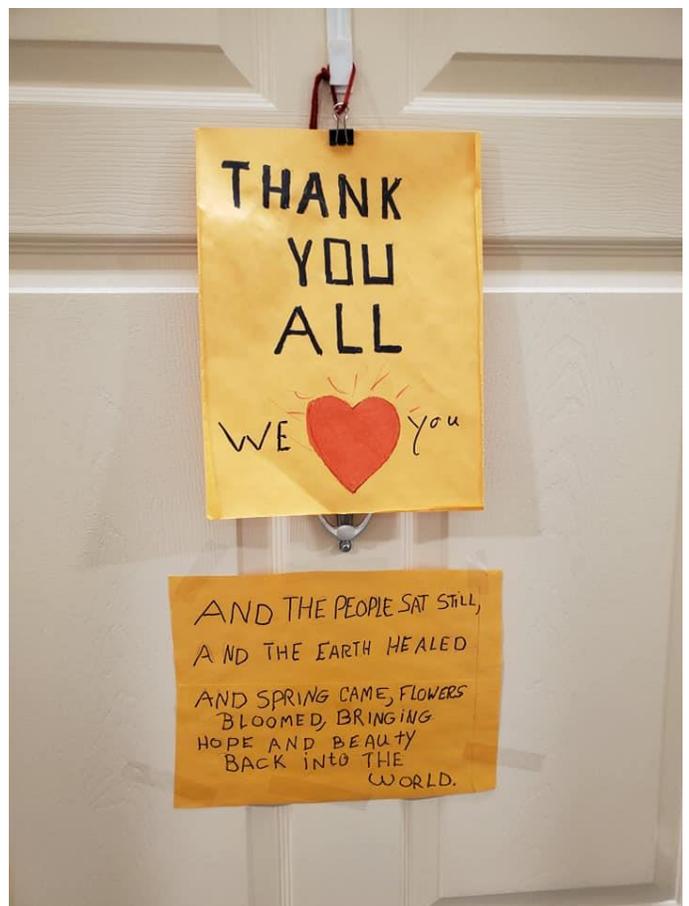
Dear Family and Friends of Residents,

Here are your COVID-19 updates for Tuesday, April 14, 2020

By now, or soon, each of our residents across all levels of care should have received a cloth mask. These masks were made with love by volunteers who have provided them to Redstone. We ask that when residents leave their apartments, or if someone is in their apartment (like a housekeeper or maintenance worker) that they wear their mask. When they are in their apartment alone (or with a roommate), they do not need to wear the mask. Our mask motto at Redstone has become, "My mask protects you. Your mask protects me." When we all wear our masks when in public places, it helps to control any potential spread of germs. If your resident doesn't find the mask they have been issued to be comfortable, they can create their own mask with a scarf or bandana. When wearing a mask of any type, remember that it should cover the mouth AND nose for it to do its job.

Please remember that all of the policies which we have enacted have been out of love and concern for our residents. In recent days, we have noticed some families visiting through open doors and open windows. If your family comes to make a "window visit," please make sure that the window is closed so that the glass is protecting your resident from any transfer of virus. Please also make sure that you are dropping off your care packages off at the main entrance. Our team will then deliver them to your resident as soon as possible. We've come this far together. Let's keep up the good work.

I wanted to share a picture of one of the doors that we spotted, decorated with love by one of our residents. Their and your words of appreciation and gratitude continue to mean so much to us. Thank you.



We'll talk more tomorrow.

Sincerely,

Vicki Loucks, RN, MSN, MBA

Vice President & Chief Operating Officer

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