



Redstone

Dear Family and Friends of Residents,

Here are your COVID-19 updates for Monday, April 13, 2020

It was a different kind of Easter but I hope that your resident found some moments of joy in their day. We enjoyed passing out the Easter bags to every one of our nearly 500 residents. We're grateful to all of those who donated candy and other items to help make these bags possible. We're also grateful to our chaplains and lifestyle team members who planned special Easter activities across our campuses. Perhaps more than ever before, the message of new life brought meaning to our Easter day.

We continue to be grateful that COVID-19 has not found its way into our Redstone campuses. Our western Pennsylvania region has been very fortunate so far with limited numbers of cases. We closely study the trends and follow the best practices provided for us by the CDC. We know that we are not "out of the woods," yet, but we count our blessings for what we have experienced so far. This week continues to remain important as we follow our social isolation guidelines and uphold the no-visitor policy. As always, we're counting on your continued cooperation to help us continue our positive trends here at Redstone.

All of our residents are being provided with a cloth face mask to use when out of their rooms and when receiving care. Those who wish may fashion their own masks out of a scarf or bandana. We remind each other that we wear our masks to help protect the people we love from the spread of COVID-19.

Our staff has been handling a steady stream of deliveries from family members. Please try to limit your drop-offs between 2 pm and 7 pm, Monday through Friday. We discourage your residents from meeting you in the lobby to receive their packages. We will deliver them once you have dropped them off in order to minimize risk of exposing them to the virus.

We know you are missing your loved ones terribly. We feel the same way! For now, however, we will stay the course and await advice as to when will be the right time to make changes to our policies. So as we begin another week, we encourage you to hold tight and continue to be courageous. We are all in this together!

Sincerely,

Vicki Loucks, RN, MSN, MBA

Vice President & Chief Operating Officer

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