



Dear Family and Friends of Residents,

Here are your COVID-19 updates for Wednesday, April 8, 2020

Today is a quiet day. We have no new news to report since yesterday. As we settle in to this “new normal,” we will eventually reduce the number of letters that we are sending to you. For now, we know that you count on communication from us to keep you up to date with what is going on. We will always make sure that we share information with you in a timely fashion.

There is still much uncertainty about the days that lie ahead of us. In some parts of the country, new cases of the Coronavirus have begun to lessen. This is good news. Here in Western Pennsylvania, our numbers continue to be on the upswing, so our diligent efforts are still necessary, even over the Easter weekend. Please continue to abide by our no visitor policy, as it is in the best interest of your loved ones. Please limit your package drop offs to Mondays and Fridays, between 2 pm and 7 pm. This weekend, for Easter, we will offer additional drop off times between 1 pm and 3 pm on Saturday and Sunday.

In my letter to the residents today, I encouraged them to join me in thinking about a very important question: “What am I grateful for today?” In the midst of challenging days, a grateful attitude makes us all feel a little happier and stronger. Perhaps during your phone calls with your loved one in the coming days, you would want to spend some time sharing your “gratefals” with one another. If you would like to share your with our employee community, feel free to use the “hotline” email below and we will forward your messages on. We would love to hear from you.

One of our “gratefals” is how supportive you all have been during this challenging time. Your encouragement means so much to all of us. As hard as this is, we’re grateful to be sharing this time with a very special community of people! We will be in touch again soon.

Sincerely,

Vicki Loucks, RN, MSN, MBA

Vice President & Chief Operating Officer

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