



Dear Family and Friends of Residents,

Here are your COVID-19 updates for Wednesday, March 25, 2020.

As you know, the number of cases continues to grow in Western, PA, including a case in a nearby nursing home. This information makes us very aware of how important our efforts – your efforts – have been over the past two weeks. We thank you for your ongoing support and patience.

Today, we have two new important pieces of information to share with you. We want to let you know that we are establishing a temporary “Negative Pressure Room” in our Nursing Home. This room will be used in the event that we have an internal current resident case of COVID-19. While this type of room is not required for treatment, it is a best practice and we believe that it would be the best way to protect our other residents and staff. This type of room will create a well-sealed room, with air being ventilated to the outdoors, rather than into the rest of the building. Employees who will be working in this area will receive training and preparation before implementation. Redstone is NOT seeking outside admissions of people with COVID-19, but we take this step proactively in case one of our residents becomes positive for the virus. As the virus continues to spread, it is a real possibility that this will occur. We continue to make best efforts in our policies and procedures to prevent this from happening, but it is an act of responsibility and love to prepare for what might occur.

We also want to let you know of a new policy that we have enacted related to those who work for us through outside agencies, and Redstone employees who also work in other nursing homes or healthcare settings. When such a person has worked in a facility that has had a case of COVID-19, we will not permit that person to work in any of our communities until they have completed a 14 day quarantine period. This is a further attempt to reduce the spread of COVID-19 throughout our community.

Our new personal shopper schedule has been established for the campuses. Residents need to have their orders in by 4 pm the day prior to their delivery day. Days are as follows:

Mondays: Murrysville Campus

Tuesdays: North Huntingdon Campus (including the Villas)

Wednesday: Greensburg Campus (including Redmont)

Thursday: Murrysville Campus

Friday: Greensburg and North Huntingdon Campuses (Including Redmont & the Villas)

Items requested by the resident are billed to their monthly statement. Residents are provided a receipt of their purchased items.

Please continue to recognize the following:

- Families may drop off items at the main desk on each campus between 2 pm and 7 pm, Monday through Friday. Drop offs should be limited to one per day per resident.
- We are following a “No Visitor” policy in our Personal Care Homes and the Skilled Nursing Facility. Exceptions may be made for families who have residents near end-of-life. Residents may not visit across levels of care at Redstone.
- We strongly suggest that families of our Independent Living residents follow this no-visitor policy in order to best protect all of our residents.
- IL residents continue to be able to walk about the building or to walk outside weather permitting. Family members should not meet residents and accompany them on these outside walks. We further discourage family members from taking IL residents on car rides. IL residents who do go in a vehicle for any reason need to wear a mask.
- IL residents are discouraged from congregating in groups in public spaces or in apartments. Several activities are offered daily via our closed circuit tv system.
- We continue to deliver newspapers and packages to resident rooms.

- Meals continue to be delivered to rooms. IL residents may call or use the CATIE system to order.
- Employees continue to be screened at the start and end of every shift. We are following careful policies as to when employees need to stay home from work or wear masks. Our clinical team has developed a plan for isolation areas should we have a resident test positive for COVID-19.
- Facetime or Skype visits can be arranged at any level of care. Please contact Jill Wolfe at [jiwolfe@redstone.org](mailto:jiwolfe@redstone.org) to schedule a time. Due to a strong response to this opportunity, it is important to schedule your visit with your loved one in advance.

As the virus impacts more lives in our own community, we keep your loved ones in our prayers, as we do our employees, and families. We are grateful for your support.

Sincerely,

Vicki Loucks, RN, MSN, MBA  
Vice President & Chief Operating Officer  
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