



Dear Families and Friends,

Update from Monday, July 13, 2020.

On our Corona Virus page under the tab “Visitor Guide,” you will find a brochure outlining our current visit policies across all levels of care at Redstone. This is a document that will constantly be in transition, based on state guidelines and any positive cases that we might have here at Redstone. Even since we printed this brochure, the state has added additional quarantine states to the list of required states. In addition to the states listed in the brochure, a quarantine is now required for residents and visitors who are coming from Delaware, Iowa, Kansas, and Oklahoma. Additional information about this quarantine may be found in this brochure.

As required by the state, visits in our Personal Care levels of care, and for our Skilled Nursing residents, must be scheduled. In order to make this process as easy as possible for all involved, we request that you make every effort to use our scheduling website to schedule visits for these levels of care. As we roll out this program, each resident may be scheduled for one in-person family visit per week, and one virtual visit per week. Please use this site to schedule both in-person and virtual visits. The scheduling site is available at <https://redstonefamilyvisitscheduler.as.me/>. If you do not have access to the internet to schedule your visits, you may call the Housing Assistant or Receptionist on your campus and they will assist you.

You will also notice in the brochure that visitors are not permitted to enter into resident areas in these levels of care. Visits will take place in designated neutral visit zones. Weather permitting, these visits will take place outdoors. We are developing a network of volunteers to help facilitate these family visits. If you are interested in volunteering, please contact Kimberly Darragh at kdarragh@redstone.org or 724-832-8402 X 378.

If you have questions about the visitor program, please contact the Resident and Family Hotline at 724-972-4579 or Hotline@Redstone.org. Thank you for your ongoing support and concern as we safely launch our next phase of visitor programs here at Redstone.

Sincerely,

Vicki

Vicki Loucks, RN, MSN, MBA

Vice President & Chief Operating Officer

Resident and Family Hotline: 724-972-4579 or hotline@redstone.org