



September 1, 2020

Dear Redstone Residents, Families, and Friends,

As the world continues its return to “normal”, it is easy for us to believe that the Covid-19 crisis is behind us. In our world of caring for seniors, however, we know that the virus remains a real and present threat. Unfortunately, we must inform you that one of the team members assigned to our North Huntingdon campus has tested positive for Covid-19. In continuing our commitment to being transparent with you, we want you to know that this employee has had contact with a number of residents on that campus. This employee was following our infection control practices and wearing appropriate PPE, so we believe that the risk of exposure is low.

Nevertheless, out of caution and concern, we will immediately begin testing employees and residents within the North Huntingdon campus. Testing will take place on September 4th, followed by an additional test on September 11th. Residents who received care from this employee will be isolated until the completion of the testing process. In order to reduce any potential spread, we will need to put our in-person visitation program on hold until this testing process is complete. Virtual and window visits will still be available, and we will make accommodations for families who have a resident who is nearing end-of-life. The beauty salon in North Huntingdon will also be closed until after the 11th, and all scheduled group activities are cancelled.

We know that each positive case increases anxiety and concern for our residents and their families. We fully understand these feelings, because we feel them, too. If you have any questions, please do not hesitate to call the hotline. We will keep you updated with the results of the testing process. Thank you for your ongoing support and prayers.

Sincerely, *Vicki*

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