



Dear Residents, Families, and Friends of Redstone,

Here are your updates for Friday, July 17, 2020.

We have been very busy this week preparing to begin welcoming limited visitors for our Personal Care, Terrace, and Skilled Nursing residents on Monday, July 20th. We are able to do this because we have entered Phase 2 of the State's plan for reopening congregate senior communities. As you know from our previous communications, each resident's family may schedule one in-person visit per week, and one additional virtual visit per week for these levels of care. This will ensure that all of our residents have opportunities to enjoy visits. Visits must take place in neutral visitor zones, and will be facilitated by volunteers at Redstone. To schedule a visit with your resident in one of these levels of care, please visit our scheduling website at <https://redstonefamilyvisitscheduler.as.me/>.

If you are unable to use the website to schedule, please call the Housing Assistant or Receptionist on your resident's campus and she will assist you in scheduling an appointment. In order to limit the flow of visitors on our campuses, all visits must be scheduled in advance for these levels of care. Independent Living and Villa residents continue to be able to welcome two screened visitors per day in their private apartments or homes for unscheduled visits.

We will need additional volunteers to help support our visitor program. Volunteer Visit Hosts will greet and screen visitors, and transport residents to and from visits. It will be a very rewarding volunteer opportunity. To learn more or to volunteer, please contact our Volunteer Coordinator Kimberly Darragh at 724-832-8402 X 378 or kdarragh@redstone.org.

Many of our residents in Personal Care and the Nursing Home have asked about visiting the beauty salons, gift shops, etc. on our campuses. The state allows for these activities to resume when we enter Phase 3 of reopening. If Redstone experiences no additional cases of Covid, we anticipate that we will be able to enter Phase 3 by early August. Our various levels of care will have assigned days for appointments in the salons in order to better uphold our infection control practices.

I want to remind you that the information on our Coronavirus page of the Redstone website is updated frequently. Before making a visit at any level of care, it is wise to check this website. Any changes to our visitor policies or new guidelines will be posted there. If at any time we experience an additional case of Covid-19 within our Redstone communities, our visitor policies may change suddenly. You will also find an archive of all of our family letters, and helpful links – including the visitor scheduling website – on this webpage. <http://redstonehighlands.org/News/coronavirus.html>.

As much as we know you love our letters, we are going to try to attempt to reduce our communications to an as-needed basis. If there are any changes in policy, cases, or other details – we will continue to honestly and transparently communicate with you. But when all remains fairly calm and unchanged, we will encourage you to visit the website to review information as needed.

We watch the news and while it still seems unreal to those of us in tranquil Westmoreland County, Covid-19 cases continue to rise at dangerous levels across the country. Please continue to make the wisest decisions possible to keep you and your loved ones safe. Avoid going out when you don't need to, especially to crowded locations. Wear your masks. Maintain that 6 foot bubble around you at all times. Wash your hands frequently and thoroughly. These steps will reduce our risks for ourselves and others. We are all in this together, even when we are physically apart.

Have a good weekend!

Vicki

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