



Dear Residents and Families,

We have some important updates to share with you. First, you will soon notice all employees who are “resident facing” wearing plastic face shields in addition to their masks. What we now understand about Covid-19 informs this decision, and we believe that this will be an additional protection for our residents. Please don’t be alarmed when you see these face shields being worn.

Second, we have received some definitive guidance related to the required quarantines that are being upheld across Pennsylvania. The recent surge in cases in Pennsylvania has frequently been contact traced to those who have traveled. Therefore, effective immediately, we must require a 14 day quarantine for all residents, employees, or visiting families who have been in the following states:

Alabama  
Arizona  
Arkansas  
California  
Florida  
Georgia  
Idaho  
Louisiana  
Mississippi  
Nevada  
North Carolina  
South Carolina  
Tennessee  
Texas  
Utah

Employees who have visited these states may not be on site at Redstone for 14 days upon their return. If we find ourselves in a crisis staffing situation, employees may be required to return to work sooner. Residents who return from visiting these states must plan to quarantine in their apartments for 14 days. Families who wish to visit from these states must receive prior-approval from Campus Director and will be restricted to only the resident apartment for the duration of the visit. Residents with visitors from these states may be subject to self-quarantine after the visit ends.

This quarantine information is constantly changing, so we encourage you to visit our website at <http://redstonehighlands.org/News/coronavirus.htm> for updates.

If you have questions or concerns, we encourage you to speak with the campus director on your campus. You may also call the Resident and Family Hotline at 724-972-4579 or email [hotline@redstone.org](mailto:hotline@redstone.org).

Thank you for your cooperation as we work to keep our communities as safe as possible.

Sincerely,  
Vicki  
Vicki Loucks, RN, MSN, MBA  
Vice President & Chief Operating Officer